

From: Cricklewood Groves RA
Date: 30 April 2018 at 14:10:35 BST
To: kash
Subject: Lounge 404

Dear Kash,

I apologise for the delay in sending you a statement from the residents' association regarding our experience with your establishment. We felt it was best we wait to hear back from a range of residents before writing to you.

The association knocked on doors as well as emailed all members of the association. What has become clear is that, on the whole, The Groves are quieter and calmer since the departure of the previous management. The premises has a long history of antisocial behaviour, late music and general disruption to neighbours. Further, the long standing brothel on top of the premises was very disruptive to the community. The residents' association engaged with both the police and the council over the brothel and the previous management of the premises. We spent many hours with police, and logged pages of incidents, prepared witness statements, etc.

Measures you have taken at Lounge 404, specifically the light shining down Elm Grove and bouncers that are at your expense, have led to fewer customers entering The Groves after closing time. We no longer see groups of drunk people fighting and yelling throughout the area at closing time.

The closure of the brothel, which is down to you purchasing the property, has led to the end of sex in vehicles throughout The Groves, queues of men on Elm Grove and residents no longer feeling the need to avoid Elm Grove.

That said, the experience of residents living nearest the site hasn't been positive. Residents above shops and near Lounge 404 report intimidating behaviour from customers, large groups of men lurking around after closing time, incidents of the premises being open after permitted hours and smoking indoors. I believe that the latter has stopped following a visit from Barnet Council.

Best wishes,
Anne Clarke
Chair, Cricklewood Groves Residents' Association